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## I WAS ABLE TO ACCESS A SECOND MEDICAL OPINION FOR FREE AFTER MY ACCIDENT ”

What mattered most to Dave was putting his mind at rest about his hospital treatment.



**Our member benefits app, HealthWise provides a range of services designed to keep our members healthy.**

Dave is a central heating engineer and owns his own business. He took out income protection with The Exeter over 20 years ago when he started his business; ‘in the early days, financial commitments were harder to sustain if, for any reason, I couldn’t work’.

Unfortunately, Dave had a fall from a ladder at home and suffered crushed ribs and a partially collapsed lung.

As you would expect, Dave’s income protection claim was paid out quickly to cover him while he was unable to work. But, he was also able to benefit from the second medical opinion service through HealthWise.

After such a traumatic accident, Dave had seen a number of medical professionals during the course of his treatment. Dave says ‘The opportunity to access a second medical opinion free of charge put my mind at rest regarding my hospital treatment.’

While the second opinion service didn’t offer a different medical opinion, Dave found it extremely helpful to talk through his experience and put his mind at rest about the treatment he had received.

**‘I’d definitely recommend the second opinion service, it’s first rate. If you’re potentially uneasy with a previous decision then this will help to clarify things.’**

Find out how you can feel better, faster with HealthWise:

[www.the-exeter.com/member-benefits](http://www.the-exeter.com/member-benefits)

Provided by



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### The legal blurb

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