

Welcome to The Exeter.

You simply matter more to us.

At The Exeter we're a friendly society, so we're run differently from other insurers. As a friendly society, we don't pander to shareholders because we don't have any. So, we're able to put 100% of our time and effort focusing on the things that really matter to our customers: Here's how:

01

We put people before profit

As a mutual we don't pay dividends so we're free to spend our profits on the things that matter to our members, such as the quality of our policies and customer service.

02

We're here to pay claims

We've been insuring people since 1927 and today, with over 100,000 members, we're still growing strong. Why? Because nothing is more important to us than paying claims.

03

We're always right on the money

We regularly benchmark all our products against the market, checking our benefits and our price. So, you are guaranteed to get quality cover at a fair price.

04

We do more to cover more people

We don't have a 'preferred type' of customer. We consider every application on its merits – so we'll often say yes, when other insurers might say no.

05

We take care of you personally

We have plenty of real people on-hand to answer calls. And if you ever claim, you'll receive a dedicated claims handler to take care of your case personally.

06

We provide much more than a policy

Every policyholder gets free access to Remote GPs, as well as physical and mental health support via our members app HeathWise. And the services are available without claiming on your policy and using it won't ever affect your premiums.



Find out more at: [the-exeter.com](https://www.the-exeter.com)

The legal blurb

The Exeter is a trading name of Exeter Friendly Society Limited, which is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (Register number 205309) and is incorporated under the Friendly Societies Act 1992 Register No. 91F with its registered office at Lakeside House, Emperor Way, Exeter, England EX1 3FD.

